

Randolph B. Allen

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Quality-focused IT professional with 10 years of experience in a wide variety of technological fields.

TECHNICAL SKILLS:

Proficient microcomputer user with knowledge of the following software:

Programming: HTML, PHP, SQL, JavaScript, jQuery, Ajax, CSS, XML
DBMS: MySQL, MS SQL Server
Networking: Cisco, Active Directory, DHCP, DNS, IIS, Exchange, FTP
Operating Systems: Windows, Windows Server 2003, limited Linux, Unix
Microsoft Office: Access, Excel, Word, PowerPoint, Visio, Outlook

CAREER HIGHLIGHTS:

IT Manager: Fantech Inc., <http://www.fantech.net>

December 2003 to Present

- Developed web-based applications utilizing HTML, JavaScript, PHP, Ajax, XML and MySQL.
- Administered databases including: creation, maintenance, security, backup, and recovery plans.
- Maintained and upgraded server environment and network infrastructure. Multiple servers running Windows Server 2003 as well as network hardware such as Cisco switches and firewalls.
- Headed a task force for data migration and installation of new ERP system.
- Served as technical support for all computer, system, and network failures.

Software Developer: Navigation Data Center, United States Army Corps of Engineers.

October 1999 to October 2003.

- Developed complex Microsoft Access applications including the 'Lock Performance Monitoring System' and associated reporting modules that are used to collect and analyze river traffic data.
- Performed data quality assurance functions. Develops error analysis procedures and reports, and interfaces with users to resolve data inconsistencies.
- Maintained online user-guide for the 'Lock Performance Monitoring System'.
- Performed software and hardware configuration for newly acquired computers and software packages.
- Served as technical in-house expert in Microsoft Office products.

EDUCATION:

Keiser University, Sarasota, Florida. October 2005 – October 2008.

Bachelor of Science in Management Information Systems

Magna Cum Laude, GPA: 3.84

Sigma Beta Delta – Top 20% in the Class

Certifications:

- CompTIA A+ Certified IT Technician

REFERENCES: Available Upon Request